

Password & Username Recovery

This guide will help you to recover or change your username and/or password. You will need the email Address you used to set up your account.

You can use almost any text for your username. When your account was first created it would have been in the form firstname.lastname (There is a dot between firstname and lastname).

Your password must be at least 8 characters long and should contain at least one uppercase and one lowercase character and at least one number

Important: If you need to reset both your username and password then start with your username.

Changing or Recovering your username

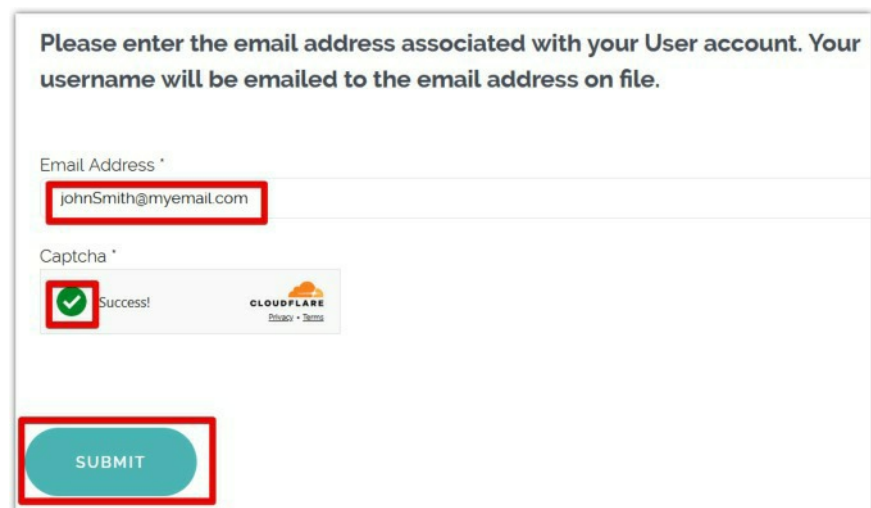
On the login page click on
Forgot/Change your username



A screenshot of a login page. At the top is a teal button labeled 'LOG IN'. Below it are two links: 'Forgot/Change your password?' and 'Forgot/Change your username?'. The second link is highlighted with a red rectangular box.

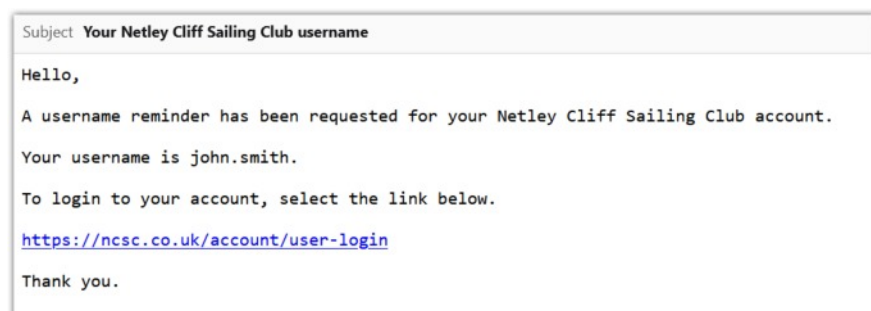
Enter your email address, tick
the captcha box and click
Submit.

This will generate an email that
will be sent to the address
provided. The address must be
the one associated with your
account.



A screenshot of a form titled 'Please enter the email address associated with your User account. Your username will be emailed to the email address on file.' It contains an 'Email Address *' field with 'johnSmith@myemail.com' entered, a 'Captcha *' section with a green checkmark and 'Success!' message, and a teal 'SUBMIT' button at the bottom. The email field, the captcha success message, and the submit button are each highlighted with a red rectangular box.

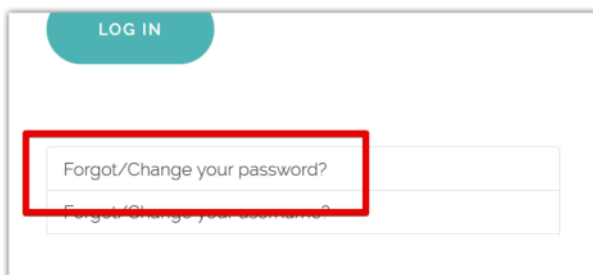
Check your email. If your address
was found in the database you
should receive an email containing
your username. Click on the link
and you will be taken to the login
page.



A screenshot of an email. The subject is 'Your Netley Cliff Sailing Club username'. The body text says: 'Hello, A username reminder has been requested for your Netley Cliff Sailing Club account. Your username is john.smith. To login to your account, select the link below. https://ncsc.co.uk/account/user-login Thank you.' The URL is highlighted in blue.

Changing or Recovering your password

On the login page click on
Forgot/Change your username



LOG IN

Forgot/Change your password?

Forgot/Change your username?

Enter your email address, tick the
captcha box and click Submit.

This will generate an email that
will be sent to the address
provided. The address must be the
one associated with your account.



Please enter the email address for your account, you will be able to choose a new password

Email Address *

johnSmith@myemail.com

Captcha *

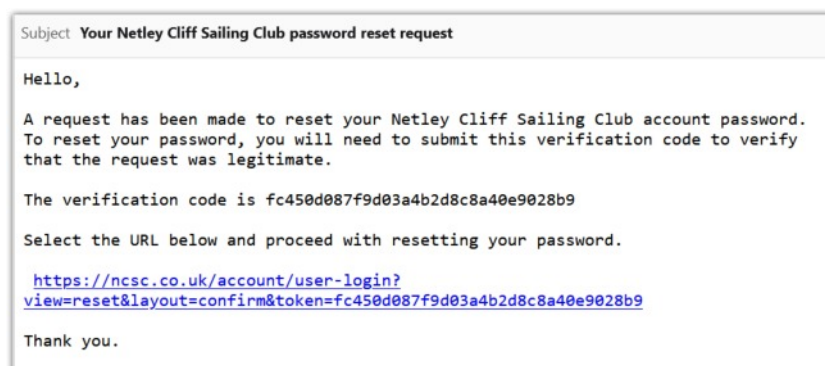
☒ Success!

CLOUDFLARE
Privacy • Terms

An email has been sent to your email address. The email has a verification code, please paste the verification code in the field below to prove that you are the owner of this account.

Username *

The email will contain a
verification code and a link. You
can either click on the link or copy
the code.



Subject Your Netley Cliff Sailing Club password reset request

Hello,

A request has been made to reset your Netley Cliff Sailing Club account password. To reset your password, you will need to submit this verification code to verify that the request was legitimate.

The verification code is fc450d087f9d03a4b2d8c8a40e9028b9

Select the URL below and proceed with resetting your password.

<https://ncsc.co.uk/account/user-login?view=reset&layout=confirm&token=fc450d087f9d03a4b2d8c8a40e9028b9>

Thank you.

Return to your browser and enter
your username and verification
code in the boxes provided. If you
clicked on the link in the email the
verification code will already be
entered.



code, please paste the verification code in the field below to prove that you are the owner of this account.

Username *

john.smith

Verification Code *

60c0094b96e5329dd80bccbda8aeb14e

SUBMIT

Enter your new password into the boxes provided and click Submit.

To complete the password reset process, please enter a new password.

Password *

Minimum Requirements — Characters: 8, Numbers: 1, Upper Case: 1

.....

Password accepted

Confirm Password *

.....

SUBMIT

You will be taken back to the login page where you can enter your username and new password.

Username *

john.smith

Password *

.....

☐ Remember me

LOG IN